

### **Why does Hando only offer cut rolls instead of hand rolls for takeout?**

Hando only offers cut versions of our hand rolls for takeout in order to preserve the integrity of the product. A large uncut nori (seaweed) wrap would become chewy over time due to the moisture from the hand roll filling. Preparing bite-sized pieces makes the dining experience easier and more enjoyable.

### **Why are the takeout cut rolls more expensive than the dine-in hand rolls?**

There is more product in the 6pc/8pc cut rolls than in the single hand roll. The price difference makes up for the additional ingredients used.

### **Which menu items can be prepared gluten-free?**

All of the rolls can be prepared gluten-free except for the Shrimp Katsu, Fried Oyster, and Soft Shell Crab rolls. The Spicy Tuna roll can be made gluten-free if the spicy miso is left off. This would make it a tuna roll- not spicy. The Brussels Sprouts (no katsu sauce), Shishito Peppers, Edamame, Beef Skewers (no teriyaki sauce) and Seaweed Salad are gluten-free.

### **Which menu items are vegetarian?**

The Asparagus, Cucumber, Yasai, and Mushroom rolls are vegetarian. The Brussels Sprouts (no bonito flakes), Shishito Peppers, Edamame, and Seaweed Salad are vegetarian.

### **Which menu items are vegan?**

The Asparagus, Cucumber, and Mushroom rolls are vegan. The Brussels Sprouts (no bonito flakes, no mayo), Shishito Peppers (no cheese, no yuzu aioli), Edamame, and Seaweed Salad are vegan.

### **How accurate are the order pick-up times?**

The times that are quoted are estimated times generated by the computer system under normal conditions and should not be considered as guaranteed pick-up times. Please note that during busier hours, orders may experience longer preparation times.